



## ★ Responsible Service of Alcohol (RSA) ★

### Overview

RSA training is mandatory for everyone in NSW involved in the sale and supply of liquor to the public. This includes licensees, club secretaries, serving staff and security staff working at licensed venues. There are no exemptions from undertaking the course.

This mandatory training regime also captures volunteers, promotional staff and contract employees as well as directors of registered clubs who have liquor service responsibilities.

The RSA course is structured along 4 learning outcomes specified by NSW Office of Liquor Gaming and Racing, which state that you should be able to:

1. Identify the context of responsible service of alcohol
2. Identify the legislative framework for the responsible service of alcohol
3. Identify the alcohol guidelines for low-risk drinking
4. Implement strategies to prevent intoxication and underage drinking

### Delivery

This program is presented as a 6.5 hour face-to-face workshop. Public dates and in-house courses are available.

### Award

Following completion of the course successful participants receive the following awards:

- ⇒ **CLGCA Recognised RSA Certificate** issued on behalf of the Casino Liquor Gaming Control Authority
- ⇒ **Statement of Attainment** in Responsible Service of Alcohol for the national unit of competency Provide Responsible Service of Alcohol (SITHFAB009A) from the THH02 Hospitality Training Package. Issuing RTO is InFront Staffing (RTO No. 31137).

Certificates and Statements of Attainment issued are recognised by the relevant state bodies CLGCA and VETAB.

### Information and Bookings

Please phone Plum Results on 02 6495 2656 or email [admin@plumresults.com.au](mailto:admin@plumresults.com.au) to request more information, check public dates or to make a house booking.